

Exec Summary: What follows is a summary* of the survey responses submitted for the Paiutes Post Election Survey. This survey has the intent of collecting feedback as input for future election events. Elders were sent a paper survey by physical mail and all others surveyed were sent notification via email. The electronic notifications went out multiple times to maximize response rate. Response rate is about 10% of the total population surveyed, creating a good sample space and representative opinion set.

Questions Responses **44**

Paiutes Post Election Survey

44 Responses	03:38 Average time to complete	Closed Status	...
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1. PIN:

[More Details](#) [Insights](#)

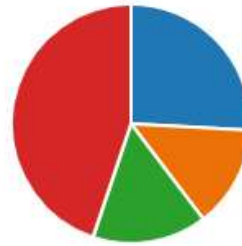
44 Responses	Latest Responses "elder-PS576" "elder-PS575" "elder-PS566"
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* **NOTE:** All survey respondents were anonymized. A full list of PINs submitting responses can be seen in the Excel file that was attached. Each PIN prefaced with "elder-" was a paper survey submission from that group. Scans of each paper survey submission is also included as attachments for your reference.

2. How did you hear about the mail-in and online voting options for PITU's elections this year?

[More Details](#)

- Tribal Council/Band meetings 15
- Tribe website video 8
- Family or friends told me 9
- Only learned of it when ballot ... 26



3. Briefly explain your response (optional):

12 Responses

ID ↑	Name	Responses
1	anonymous	Cedar band council
2	anonymous	Came through email
3	anonymous	What response, to getting this set up with a pin..? I don't get it.
4	anonymous	Very important issue for myself and my family as Tribal Members of the Paiute Indian Tribe of Utah.
5	anonymous	Would rather have all 3 voting options available, mail in, in person and online.
6	anonymous	Quick and easy voting option
7	anonymous	I think the process is a joke, and confusing to tribal members.
8	anonymous	the email was very helpful, very easy and i got it done.
9	anonymous	Received thorough communication.
10	anonymous	Opted for on-line voting due to convenience
11	anonymous	When I needed the Paiute/Band Constitution, I asked Tina Gonzales, as I did this she informed me of the elections. She was a great help!
12	anonymous	That's okay.

Finding: The majority, 45% of responses, found out about the election when ballots arrived. A quarter found out from Tribal Council/Band meetings. The remainder learned from the Tribe website video or family and friends.

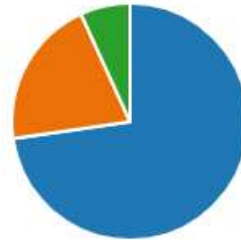
Opportunity: Electronic notifications pointing voters at the tribal website video, and/or upcoming events ahead of the election could increase voter awareness and turnout in the future.

4. Generally, did you find voting with the mail-in and online voting options more convenient than voting in-person at a poll-site?

[More Details](#)

 Insights

- Yes, much easier 32
- Oh, about the same 9
- No, it was too much of a hassle 3



5. Briefly explain your response (optional):

9 Responses

ID ↑	Name	Responses
1	anonymous	Just saves time and money and overall convenience.
2	anonymous	The same. I just seen or heard the uneducated tribal members complain only because they didn't understand how to complete it on-line or understand instruction in writing.
3	anonymous	I prefer in person voting.
4	anonymous	Voting online definitely so easy
5	anonymous	Mistakes were made right from the beginning.
6	anonymous	i live in salt lake city. so it is very convenient
7	anonymous	Everything should have an online option.
8	anonymous	Distance to polling site was the determining factor
9	anonymous	Very convenient for me since I am disabled and live off the reservation.





Finding: The majority, 73% of responses, found the mail-in and online voting options easier than voting in-person at a poll-site. Only 7% found this form of voting to be a hassle.

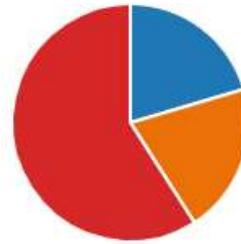
Opportunity: As supported by other survey data herein, a hybrid voting format seems to create the most accessibility for voters in state, out of state, and the disabled.

6. If you voted by mail, please rate your satisfaction with that process.

[More Details](#)

 Insights

 Very satisfied	9
 It was OK	9
 Not satisfied at all	0
 Did not vote by mail	26



7. Briefly explain your response (optional):

7 Responses

ID ↑	Name	Responses
1	anonymous	I live out of state so it worked well
2	anonymous	Lost my mail which had the voting information in it.
3	anonymous	N/A
4	anonymous	Too much of a hassle for me personally even with the prepaid postage
5	anonymous	Mail is to slow in this area. Chance of my vote not getting counted are too high by mail.
6	anonymous	it was a good experience!
7	anonymous	Missed the deadline. Need more leway

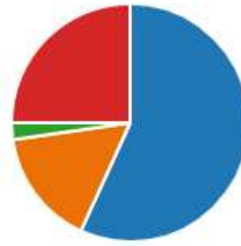
Finding: The majority, 59% of respondents, did not vote by mail. Of those that did vote by mail, 100% found the experience to be a positive one.

Opportunity: Keep vote by mail as an option for future voting events to maximize accessibility and turnout. Consider, having voters opt-in to mail ballots to minimize expense so you are only mailing to those that want the paper and save on otherwise incurred postage.

8. If you voted online, please rate your satisfaction with that process.

[More Details](#)

Very satisfied	25
It was OK	7
Not satisfied at all	1
Did not vote online	11



9. Briefly explain your response (optional):

9 Responses

ID ↑	Name	Responses
1	anonymous	Much easier. Loved it.
2	anonymous	I voted online on another election and through the mail on another, they were both great.
3	anonymous	Very convenient and quick
4	anonymous	N/A
5	anonymous	Mistakes were made right from the beginning. Very confusing for elders.
6	anonymous	it was very fast.
7	anonymous	Very easy
8	anonymous	It was a good experience - learning how to use the online system -
9	anonymous	If I did that would be ok.

Finding: The majority, 57% of respondents, were very satisfied with online voting. Comments included “Very convenient and quick”, “Very easy”, and “Much easier. Loved it”

Opportunity: Keep online voting as an option for future voting events to maximize accessibility and turnout. Consider, adding bios and/or candidate statements into the online ballot to help voters feel more connected to those running. We do support this today and have had great success with it. Additionally, there may be potential for ways to point voters to the Paiutes website and how-to video to familiarize themselves with the ease of use and benefits of this voting method.

10. For future elections, which remote voting method would you prefer?

[More Details](#)

- Only by mail-in ballots 8
- Only online voting 17
- Both by mail and online voting 19



11. Briefly explain your response (optional):

10 Responses

ID ↑	Name	Responses
1	anonymous	Works well for us out of staters
2	anonymous	Convenient and fast
3	anonymous	I'd prefer in person, and absentee ballots.
4	anonymous	online is easier
5	anonymous	Not everyone, especially the older generation, do not use computers and therefore, online voting only would take away their chance to vote.
6	anonymous	Chances of votes not being counted are high with mail in votes due to slow mail deliveries, same for not being able to spell a person's name correctly or markings that exclude a ballot. Those problems don't occur with online voting.
7	anonymous	I prefer online voting but not all tribal members have access to a computer or feel unsure if there vote is being counted.
8	anonymous	It is good to have BOTH options for the voting process -
9	anonymous	I get too many emails... it would get lost in the shuffle.
10	anonymous	Either is fine w/ me.

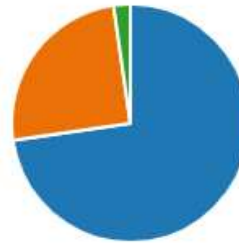
Finding: The majority, 82% of respondents, wanted both mail and online voting or only online voting.

Opportunity: Maximize accessibility and turnout by leveraging both mail and online voting for the foreseeable future's voting events. Use the best of both channels to drive meaningful election outcomes.

12. Overall, how did the Covid-19 Pandemic affect your participation in the elections?

[More Details](#)

- Not at all, no problem 32
- A bit of a hassle, but I was abl... 11
- Completely complicated the p... 1



13. Briefly explain your response (optional):

5 Responses

ID ↑	Name	Responses
1	anonymous	Yikes
2	anonymous	WAY EASIER!!
3	anonymous	Learning the new process of voting!
4	anonymous	I live out of state. It really didn't affect me.
5	anonymous	Jesus got me covered.

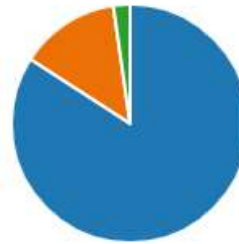
Finding: The majority, 73% of respondents, were not affected by the COVID-19 Pandemic with the way the elections were run this year. Only one respondent reported they were completely affected.

Opportunity: Ensure all voters understand their options for help – be it the elections help desk, a volunteer phone number, or voter education and help sessions in person or zoom.

14. Was the number of days allowed for voting enough time for you to cast your ballot?

[More Details](#)

- Yes, I had plenty of time to vote 37
- I would like a little more time t... 6
- Way too short, I need much m... 1



15. Briefly explain your response (optional):

4 Responses

ID ↑	Name	Responses
1	anonymous	I think their should be more information about who is running and why they want to run and how they are going to change or improve tribal members services through the tribe.
2	anonymous	email is faster
3	anonymous	As the election was in process, was the ONLY time I was informed - Needed more time!
4	anonymous	My problem is remembering, to do it always pushing it aside.

Finding: The majority, 84% of respondents, had plenty of time to vote. Only one respondent reported having way too little time.

Opportunity: Keep polls open time about the same as these last events with increased notification of when the polls will open and close.

16. What, or who, was most helpful in your understanding of how the voting process worked?

[More Details](#)

- Tribal website video 3
- Election Board Representatives 4
- Voting Instructions included in... 32
- Other 5



17. Briefly explain your response (optional):

9 Responses

ID ↑	Name	Responses
1	anonymous	My mom deanne helped me
2	anonymous	Eric was very helpful in helping me through a phone conversation we had.
3	anonymous	I didn't admire any of the people whom was running and that makes me sad and scared for the Tribe because they are uneducated and living in the past.
4	anonymous	First one should have never been mailed out. Confusion
5	anonymous	email is self explanatory
6	anonymous	Very simple instructions to follow.
7	anonymous	Instructions were easy to use. Video was very helpful.
8	anonymous	(top 3 checked - Tribal website video, Election Board Representatives, Voting instructions included) All three helped -
9	anonymous	If I needed help would ask my daughters!

Finding: The majority, 73% of respondents, found the voting instructions in the ballot packet to be useful.

Opportunity: Include a link to the online video in the email and/or paper ballot packet in the future to maximize connection to that channel and it's potential value.

18. Please give us any other feedback on your experience voting in this year's PITU elections (optional)!

15 Responses

ID ↑	Name	Responses
1	anonymous	Please continue to offer the online voting options for all future elections and voting matters.
2	anonymous	I would like to see New People on the election board for the same One person is always doing it and this person is not People Friendly She is a Grump and shouldn't be allowed to be around people or represent the Tribe in any way. Makes me wonder why is she still their? She is one person that needs to be replaced.
3	anonymous	Election should not be done within tribe, too political for committee. Outsource it
4	anonymous	I prefer voting online very easy. Instructions were self explanatory
5	anonymous	It would of been nice if the candidates did a virtual campaign. And if we could get all the results from both online and mailed in ballots. Which includes not complete or not valid votes.
6	anonymous	It was fine. Thank you!!
7	anonymous	Continue online voting in the future please.
8	anonymous	I would like to see a short bio on members running for office. As I get older I am unfamiliar with some of the candidates. This would make the selection easier.
9	anonymous	Tribal members need to contact our Election Board members for questions on voting... they're Band reps.
10	anonymous	Keeps our tribe current with modern technology if members wish to vote in this manner.
11	anonymous	How is it that someone who has been convicted of fraudulent activities still can become an elected representative, when the constitution states otherwise -
12	anonymous	Your doing a great job. Thanks!
13	anonymous	I'm good as long as I am able to vote.
14	anonymous	It was good for me, but more people need to VOTE
15	anonymous	I think it went well. We need to get up to speed, in the world.